**Section 454.140 Commission Oversight**

a) Upon complaint or on the Commission's own motion, the Commission may conduct an investigation of a licensee's actions under any Section of this Part. The Commission's findings of a violation of this Section after notice and hearing shall result in a progressive disciplinary scale as specified in Section 16-115C(g) of the Act.

b) *For a first violation, the Commission may, in its discretion, suspend the license of the licensee so disciplined for a period of no less than one month.* In determining whether to suspend the license of the licensee and the length of any suspension to be imposed the Commission shall consider whether the violation was deliberate or inadvertent, the harm or potential for harm to customers, and the effect or potential effect on competition. *For a second violation within a 5-year period, the Commission shall suspend the license of the disciplined licensee for a period of not less than 6 months. For a third or subsequent violation within a 5-year period, the Commission shall suspend the license of the disciplined licensee for a period of not less than 2 years.* [220 ILCS 5/16-115C(g)]

(Source: Amended at 35 Ill. Reg. 17602, effective November 1, 2011)