**Section 452.280 Integrated Distribution Company Transmission and Distribution Services**

a) All requests for transmission and distribution services shall be processed in a non-discriminatory manner.

b) An Integrated Distribution Company shall strictly enforce all tariff provisions relating to transmission and distribution services if these tariff provisions do not provide for the use of discretion.

c) If provisions of transmission and distribution services tariffs allow for discretion, an IDC shall apply these tariff provisions in a fair, impartial and non-discriminatory manner. Similarly situated transmission and distribution services users or potential transmission and distribution services users shall be treated equally.

d) An IDC shall not discriminate in matters relating to curtailment, interconnection, service restoration, repair work, distribution upgrading, scheduling, priority, balancing, or transmission and distribution services availability, price or service quality.

e) If an IDC offers or attributes a rate discount, rebate, or fee waiver on delivery services or other transmission and distribution services to customers of its permissible retail electric supply services, it shall also offer the same discount, rebate, or fee waiver to all alternative retail electric suppliers or customers of alternative retail electric suppliers. The IDC shall maintain a log of all discounts, rebates, or fee waivers granted. The entry in the log shall be made within 24 hours after the transmission and distribution services transaction commences. The entry in the log shall be maintained for one year after the discount, rebate, or fee waiver expires. The log shall be available for Commission inspection. The log shall be made available to the public upon written request.