**Section 412.210 Rescission of Sales Contract**

a) The customer may rescind a contract with an ARES without penalty before the ARES submits the enrollment request to the electric utility. Within one business day after processing a valid electronic enrollment request from the ARES, the electric utility shall notify the customer in writing of the scheduled enrollment and provide the name of the ARES that will be providing electric power and energy service. The customer may also rescind the contract with the ARES without penalty within 10 calendar days after the date of the electric utility's notice to the customer. The electric utility shall provide confirmation of an accepted enrollment to the ARES, including the date of the notice to the customer, at the same time that it provides a written enrollment notice to the customer. The written enrollment notice from the electric utility shall state the last day to make a request rescinding the enrollment and provide contact information for the ARES. The written enrollment notice from the electric utility shall also provide information regarding the customer's rights under this Section, including contact information for the utility and the Commission, if the enrollment has been made in error or without the customer's consent.

b) A customer wishing to rescind the pending enrollment with the ARES may do so by contacting either the ARES or the electric utility within 10 calendar days after the effective date of the enrollment shown on the electric utility notice to the customer.

c) If the 10th calendar day falls on a non-business day, the rescission period will be extended through the next business day.

d) In the event the customer provides notice of rescission to the electric utility, the electric utility shall notify the ARES within one business day after processing a valid rescission request from the customer.

(Source: Amended at 46 Ill. Reg. 19509, effective November 23, 2022)