**Section 411.TABLE A Causes of Interruptions**

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| Interruption Cause Categories | Interruption Code Description |
| Other Alternative Retail Electric Supplier or Other Utility | Loss of Supply  Operating Event |
| Jurisdictional Entity/Contractor Personnel-Errors | Unclassified Error  Switching Error  Accident by Jurisdictional Entity  Testing Error  Dig-In by Jurisdictional Entity  Accident by Jurisdictional Entity  Contractor  Dig-In by Jurisdictional Entity  Contractor |
| Customer | Overload  Customer Request  Customer Equipment  Non-payment of Bill  Tampering with Service  Access to Equipment Denied  Interruptible Service Tariff or Contract |
| Public | Foreign Object  Fire  Vandalism  Accident by Others  Dig-In by Others  Vehicles |
| Weather Related | Lightning  Wind  Ice  Extreme Cold  Extreme Heat  Flooding |
| Animal Related | Wildlife  Birds  Snakes  Squirrels  Other |
| Tree Related | Tree Contact  Primary  Secondary  Service Drop  Limb Broken  Primary  Secondary  Service Drop |
| Overhead Equipment Related | Contamination  Malfunction  Broken Fuse Link |
| Underground Equipment Related | Underground Failure  Contamination  Malfunction |
| Intentional | Scheduled Construction, Maintenance or Repair  Emergency Repairs  Protection of System Integrity |
| Transmission and Substation Equipment Related | Contamination  Transmission System Outage  Substation Equipment |
| Unknown | Unknown\* |
| Other | Other |

\* This category shall not be used if a reasonable and customary investigation should be expected to determine the proper cause of the interruption for which one of the other categories would be more appropriate.