**Section 281.60 Installment Payment Arrangements**

*Upon return from military service of a service member*, if the gas or electric utility account at the service member's primary residence has gone into arrears during the service member's service, theutility *shall offer a period equal to at least the period of military service to pay* the *arrearage. The* utility *shall inform the residential consumer that, if the period the* utility *offers presents a hardship to the consumer, the consumer may request a longer period to pay the arrearages and may request the assistance of the Illinois Commerce Commission to obtain a longer period.* [220 ILCS 5/8-201.5(d)]