**Section 280.120 Budget Payment Plan**

When the character of an applicant's or customer's consumption of service causes or is likely to cause a substantial fluctuation among his/her bills over an annual period, the utility shall offer to the applicant or customer a budget payment plan which equalizes his/her payments into monthly installments. An applicant's or customer's budget payment plan may be terminated by a utility if the applicant or customer fails to meet the payment requirements under the plan.