**Section 202.10 Procedure Governed and Purpose of this Part**

This Part governs practice and procedure before the Illinois Commerce Commission (Commission) in the arbitration proceedings under Section 10-101.1 of the Public Utilities Act (Act) [220 ILCS 5/10-101.1]. The purpose of this Part is to enable parties to resolve complaints through binding arbitration in as expeditious and informal a manner as to which the parties can agree, consistent with the resolution of the complaint.