**Section 1250.2060 Quality**

a) Criteria #1: Residential Alcoholism Rehabilitation units should be of sufficient size to ensure that a full and separate program and staff complement will be provided to patients.

b) Standard #1: Residential Alcoholism Rehabilitation units should have a minimum bed capacity of twelve (12) beds.

c) Data Factors: The Number of Residential Alcoholism Rehabilitation beds by facility.

d) Inpatient Residential Alcoholism Rehabilitation units should not exceed a maximum program size necessary to ensure individualized program services.

e) Standard #1: Inpatient Residential Alcoholism Rehabilitation units should not exceed a bed capacity of thirty (30) beds. Inpatient Residential Alcoholism Re habilitation units with a total bed capacity in excess of 30 beds should organize the service into separate program units with a bed capacity of 12 to 30 beds each.

f) Data Factors: The number of Inpatient Residential Alcoholism Rehabilitation beds by facility.

g) Criteria #3: Residential Alcoholism Rehabilitation Services should be responsive to the needs of special underserved populations.

h) Standard #1: Facilities providing Inpatient Residential Alcoholism Rehabilitation Services should have the programmatic capacity to communicate with clients and their families. The program may meet this standard by either having staff who are bi-lingual; by developing arrangements with persons or groups in the community to provide translation services or by utilizing pre-printed or audio-visual aids. Facilities should be cognizant of the existence of special population groups (Hispanic, etc.) within their service area and, at a minimum, meet the standard for these groups.

i) Data Factors:

1) The ethnic composition of the population within the service area of the facility (census data from Illinois Bureau of the Budget).

2) The ability of staff to communicate on a multi-lingual basis either through translation or through the use of pre-printed materials or audio-visual aids.

3) The existence of written agreements with individuals or groups within the community for provision of translation services.

j) Criteria #4: Facilities providing Residential Alcoholism Rehabilitation Services should have formal agreements with providers so that follow-up ambulatory services (aftercare services) are available to patients upon discharge.

k) Standard #1: One hundred percent (100%) of facilities providing Residential Alcoholism Rehabilitation Services should provide the following:

1) A specific procedure for linking patients to needed aftercare services;

2) A specific procedure for the exchange of information concerning the patient;

3) Designated staff members or points of contact between the facilities and/or professionals;

4) A process and structure for monitoring the success of the agreement and periodically revising the agreement; and

5) A specific procedure for providing consultation to the family of the patient.

l) Data Factors:

1) The manner in which all indicated services are provided.

2) The content of all formal agreements for the provision of these elements where appropriate.

m) Criteria #5: All providers of Alcoholism Treatment Services should have appropriate and adequate staff.

n) Standard #1: The following staff should be available for dedicated medical Detoxication Services units:

1) A physician who shall serve as Medical Director who shall have at least the following responsibilities:

A) overall coordination of medical care to assure adequacy and appropriateness of client care, and

B) establishment of written protocols for nursing staff for admission screening, medical care during detoxication, and management of emergencies;

2) A registered nurse on duty 24 hours a day;

3) An experienced registered nurse who has been appointed to direct the nursing function of the program; and

4) At least one experienced alcoholism counselor.

o) Data Factors:

1) Numbers and type of staff.

2) Medical Director's written protocol for nursing staff.

3) Staffing patterns.

p) Standard #2: The following staff should be available for facilities providing Inpatient Residential Alcoholism Rehabilitation Services:

1) At least one trained alcoholism counselor available to the clients;

2) One staff member assigned responsibility for medications supervision; and

3) At least one responsible staff member on duty at all times.

q) Data Factors:

1) Numbers and type of staff.

2) Staffing patterns.

r) Criteria #6: There should be an adequate patient care and utilization review process.

s) Standard #1: There should exist, acceptable utilization review programs.

t) Data Factors: Utilization review programs.

(Source: Added at 5 Ill. Reg. 3214, effective March 18, 1981)