**Section 300.810 General**

a) Sufficient staff in numbers and qualifications shall be on duty all hours of each day to provide services that meet the total needs of the residents. As a minimum, there shall be at least one staff member awake, dressed, and on duty at all times. (A, B)

b) The number and categories of personnel to be provided shall be based on the following:

1) Number of residents.

2) Amount and kind of personal care, nursing care, supervision, and program needed to meet the particular needs of the residents at all times.

3) Size, physical condition, and the layout of the building including proximity of service areas to the resident's rooms.

4) Medical orders.

(Source: Amended at 13 Ill. Reg. 4684, effective March 24, 1989)