**Section 1249.300 Mediation of Complaints against Cemetery Authorities Maintaining a Partial Exemption**

For the purpose of conducting mediation of a complaint pursuant to Section 25-3 of the Act, the Secretary may appoint a Division representative who shall act as the mediator according to accepted standards of alternative dispute resolution. The fee for the investigation and mediation specified in Section 1249.20 shall be paid for by the cemetery authority if the mediator determines that the complaint is not frivolous. The cost of investigation and mediation of complaints deemed frivolous by the Division shall be borne by the Division.