**Section 132.50 Quality Systems Requirements**

a) The CSP shall establish and maintain continuous quality improvement systems to ensure quality of care provided in the least restrictive setting supporting the ongoing purchase of services.

b) The CSP shall establish and maintain a Utilization Review Plan for the ongoing review and assessment of delivered services and client outcomes to ensure services are cost effective and result in the expected outcomes.

c) The CSP shall establish and maintain a system for obtaining feedback from individuals served and community stakeholders.