**Section 240.500 Decision and Notice Following Investigation**

a) If, at the conclusion of an investigation, the Department determines that no violation of the Act or this Part has occurred, the complaint shall be dismissed.

b) If, at the conclusion of the investigation, the Department determines that a violation of the Act or this Part has occurred, the Department may seek a voluntary settlement agreement that eliminates the unlawful practice and provides appropriate relief, including, but not limited to, the remedies as set forth in Section 240.510.

c) Whenever a decision is made under this Section, the Department shall provide a written notice to all parties. The notice shall include a statement of the right to bring a civil action as provided for in Section 60 of the Act.

d) The Department will seek voluntary compliance by the contractor for any violations of the Act. If the contractor fails to voluntarily resolve the matter, the Department shall set the matter for a formal hearing in accordance with the provisions of Section 240.570.

e) As part of the settlement process, the Department may convene an informal settlement conference that the contractor must attend.

(Source: Amended at 38 Ill. Reg. 18500, effective August 21, 2014)