Section

4520.10 Purpose

4520.20 Applicability and Scope

4520.30 Definitions

4520.40 Provision of Information

4520.50 Notice of Nonrenewal or Termination

4520.60 Transition of Services

4520.70 Health Care Services, Appeals, Complaints and External Independent Reviews

4520.80 Joint Resolution of Complaints – Department of Insurance and Department of Public Health − Notification and Resolution Process

4520.90 Record of Complaints

4520.100 Access and Quality of Care from Providers Without Primary Care Physician Referral or Authorization

4520.110 Emergency Services

4520.120 Post Stabilization Services

4520.130 Registration of Utilization Review Organizations

4520.140 Operational Requirements

4520.EXHIBIT A Complaint Reporting Column Descriptions

4520.EXHIBIT B Application for Registration of a Utilization Review Organization

4520.EXHIBIT C Utilization Review Organization Officers and Directors Biographical Affidavit

4520.EXHIBIT D NAIC Utilization Review Organization Officers and Directors Biographical Affidavit