**Section 4520.140 Operational Requirements**

A URO shall comply with all URAC standards except when specifically addressed by Sections 45 and 50 of the Act for health care plans. The terms in Sections 45 and 50 of the Act shall have the meaning assigned by the Act. Utilization review decisions shall be issued pursuant to the Managed Care Reform and Patient Rights Act [215 ILCS 134].

(Source: Amended at 43 Ill. Reg. 11479, effective September 24, 2019)