**Section 2402.190 Conduct of the Hearing**

a) All hearings shall be public unless required by statute to be otherwise. Any person may submit written statements relevant to the subject matter of the hearing. Any person submitting such a statement shall be subject to cross-examination by any party. If such person is not available for cross-examination upon timely request, the written statement shall be stricken from the record. The Hearing Officer may permit any person to offer oral testimony whether or not such person is a party to the proceedings.

b) The following shall be the order of proceedings of all hearings, subject to modification by the Hearing Officer for good cause:

1) presentation, argument and disposition of motions preliminary to a hearing on the merits of the matters raised in the Notice or Answer;

2) presentation of opening statements;

3) complainant's case in chief;

4) respondent's case in chief;

5) complainant's case in rebuttal;

6) statements from interested citizens, if authorized by the Hearing Officer;

7) complainant's closing statement, which may include legal argument;

8) respondent's closing statement, which may include legal argument;

9) presentation and argument of all motions prior to final order.