**Section 105.40 Applicant Assistance**

a) Application and Enrollment

1) Applications for assistance shall be submitted to LAAs. Such applications shall be processed on a full-time basis by LAAs until the funds are expended.

2) The assistance will be provided to eligible applicants in the groups listed below, in the following order of priority:

A) Households with disconnected water services;

B) Households with pending disconnections of water services; and

C) Households seeking help with arrearages.

3) The LAAs shall either approve or disapprove a completed application as soon as practical but in no case longer than the timeframe established for the State Low Income Home Energy Assistance Program (see 47 Ill. Adm. Code 100.230(a)).

b) Payment Process

LAAs will make payments on behalf of eligible applicants receiving assistance directly to the eligible applicant's household water and/or wastewater service provider. This payment will be made in accordance with appropriate LAA grant agreements.