**Section 3010.10 Definitions**

The following definitions apply to this Part:

"Bibliographic Instruction" means the education of patrons in the use of the State Library's collections, resources and equipment.

"Copies" means facsimile reproductions of information from any medium into the same or different medium.

"General public" means persons other than the employees of the State of Illinois.

"ILLINET" means the Illinois Library and Information Network.

"Interlibrary loan" means a cooperative arrangement among libraries by which one library may borrow and lend material through established library channels using standard procedures.

"Officials and employees of State government" means all persons employed by the State of Illinois or elected or appointed to State office.

"Patron" means any person using the services of a library.

"Ready-Reference Service" means the provision of information that is readily available, brief in nature and/or easily verified.

"Research Service" means the provision of information that requires research and time to collect, verify and/or find.

(Source: Amended at 36 Ill. Reg. 3217, effective February 16, 2012)