**Section 1900.1240 Account Suspension**

a) Internet wagering systems shall employ a mechanism to suspend sports wagering accounts.

b) A sports wagering account shall be suspended by a master sports wagering licensee:

1) When ordered by the Administrator or his or her designee during the pendency of any investigation;

2) Upon determination that a patron is prohibited from placing any wagers with that master sports wagering licensee pursuant to Section 1900.1120;

3) When a sports wagering account has a negative account balance; and

4) When a master sports wagering licensee has reasonable suspicion of illegal activity or suspicious wagering activity.

c) When a sports wagering account is suspended, the internet wagering system shall:

1) Prevent the patron from wagering;

2) Prevent the patron from depositing funds, unless for the purpose of remedying a negative balance;

3) Prevent the patron from withdrawing or transferring funds, except when the only reason for suspension is that the patron is a prohibited person pursuant to Section 1900.1120;

4) Prevent the patron from making changes to the sports wagering account information;

5) Prevent the closure of the sports wagering account; and

6) Prominently display to the patron that the sports wagering account is suspended, the restrictions in place, and any further course of action needed to remove the suspension.

d) When a sports wagering account is suspended, the master sports wagering licensee shall notify the patron by email of the suspension. The notification shall include the restrictions placed on the sports wagering account and any further course of action needed to remove the suspension.

e) A suspension may only be lifted:

1) By order of the Administrator or his or her designee;

2) If the patron is no longer a prohibited person; or

3) If any negative balance has been remedied.