**Section 1900.160 Service Via E-Mail**

a) As a condition of application and licensure, applicants and licensees consent to receiving service of Illinois Gaming Board notices and letters via e-mail from the Illinois Gaming Board unless other means of service are required by rule.

b) Each applicant and licensee has an ongoing duty to:

1) Update with the Board the e-mail address at which it may be served, if that address changes; and

2) Verify that the application has an updated e-mail address no less than annually.

c) Each applicant and licensee may designate up to two additional e-mail addresses at which notice may be served. Each designated e-mail address must be owned by the applicant or licensee if an individual, or by the applicant, licensee, its owner, or a key person of the applicant or licensee if a business entity.

d) E-mail notices shall be deemed served on the date of the transmission, unless a delivery error is received on the Board's e-mail server for all of the licensee's designated e-mail addresses.

e) If a delivery error is received by the Board for all of the applicant's or licensee's designated e-mail addresses, then the notice or letter will be served via personal service or certified U.S. Mail until the applicant or licensee updates the designated e-mail address.