**Section 1800.2120 Program Considerations**

In implementing the provisions of this Subpart, Board investigators shall do the following:

a) Undertake underage video gaming compliance checks with the ultimate goal of visiting all licensed video gaming locations in the State according to an annualized schedule that ensures random visitations.

b) Initiate unscheduled operations based upon a review of citizen reports or police complaints. Summary reports shall articulate the basis of unscheduled operations.

c) Use operational plans and operational checklists.

d) Seek legal advice as appropriate from the Board's general counsel regarding the conduct and pattern of compliance checks, evidence handling, arrests, confidential source criteria, and reporting.

(Source: Added at 44 Ill. Reg. 11134, effective June 22, 2020)