**Section 1800.140 Service Via E-mail**

a) As a condition of application and licensure, applicants and licensees are deemed to have consented to receiving service of Board notices, complaints, letters, and orders via e-mail.

b) Each applicant and licensee has a duty under Section 1800.220 to update the e-mail address at which it may be served, if that address changes, and to verify that the application has an updated e-mail address no less than annually.

c) Each applicant and licensee may designate up to two additional e-mail addresses at which notice may be served. Each designated e-mail address must be owned by the licensee, its owner, its video gaming manager, or a person of significant influence or control over the applicant or licensee.

d) E-mail notices shall be deemed served on the date of the transmission, unless a delivery error is received on the Board's e-mail server for all of the licensee's designated e-mail addresses.

e) If a delivery error is received on the Board's e-mail server for all of the applicant's or licensee's designated e-mail addresses, then the notice or letter will be served via personal service or certified U.S. mail, unless the applicant or licensee updates the designated e-mail addresses.

(Source: Added at 44 Ill. Reg. 16454, effective September 25, 2020)