**Section 1750.10 Definitions**

"ADA" is the Americans With Disabilities Act of 1990 (42 USC 12101 et seq.).

"ADA Committee" is a consulting group consisting of the Chief of Operational Services, the Manager of Maintenance and Traffic, the Employee Services Manager, the Safety and Training Administrator, the IT operations and Customer Support Manager, the Administrative Support Manager and an Assistant Attorney General.

"ADA Coordinator" is the person appointed by the Tollway, or that person's designee, to coordinate the Tollway's efforts to comply with and carry out its responsibilities under Title II of the ADA. The ADA Coordinator for the Tollway is the EEO/AA Officer, 2700 West Ogden Avenue, Downers Grove, Illinois 60515. Phone: (630) 241-6800 ext. 1010. Telecommunications Device for Deaf Persons: (630) 241-6898.

"Department Chief" is an individual reporting to the Executive Director with responsibility for the management of a department of the Authority.

"Complainant" is a qualified individual with a disability who files a request for reasonable accommodation in accordance with this Part.

"Disability" means, with respect to an individual, a physical or mental impairment that substantially limits one or more of the major life activities of that individual; a record of the impairment; or being regarded as having an impairment. (See 28 CFR 35.104.)

"Grievance" is a written appeal of the denial of an accommodation request under the ADA made by an individual who believes that he or she has been excluded from participation in, or denied the benefits of, any program, service or activity of the Tollway or has been subject to discrimination by the Tollway based on a disability.

"Major Life Activities" means functions such as caring for oneself, performing manual tasks, walking, seeing, hearing, speaking, breathing, learning, and working. (See 28 CFR 35.104.)

"Physical or Mental Impairment" means any physiological disorder or condition, cosmetic disfigurement, or anatomical loss affecting one or more of the following body systems: neurological, musculoskeletal (including speech organs), cardiovascular, reproductive, digestive, genito-urinary, hemic and lymphatic, skin, and endocrine; or any mental or psychological disorder, such as mental retardation, organic brain syndrome, emotional or mental illness, and specific learning disabilities. (See 28 CFR 35.104.)

"Qualified Individual with a Disability" means an individual with a disability who, with or without reasonable modifications to rules, policies, or practices, the removal of architectural, communication, or transportation barriers, or the provision of auxiliary aids and services, meets the essential eligibility requirements for the receipt of services or the participation in programs or activities provided by the Tollway. (See 28 CFR 35.104.)

"Reasonable Accommodation" means modifications or adjustments to services, programs or activities that enable a qualified individual with a disability to participate in, or enjoy the benefits of, those services, programs or activities.

"Tollway" means the Illinois State Toll Highway Authority.

"Undue Hardship" means, with respect to the provision of an accommodation, significant difficulty or expense incurred by the Tollway.