**Section 1125.20 Definitions**

"Complainant" is an individual with a disability who files a grievance form provided by the Office in accordance with this Part.

"ADA Coordinator" is the person appointed by the Auditor General to coordinate the Office's efforts to comply with and carry out its responsibilities under Title II of the ADA, including the investigation of grievances filed by complainants. The ADA Coordinator may be contacted at the Office of the Auditor General, 740 E. Ash Street, Springfield, Illinois 62703 or by telephone at 217/782-6046 (voice), 888/261-2887 (TTY).

"Disability" means, with respect to an individual, a physical or mental impairment that substantially limits one or more of the major life activities of an individual; a record of such impairment; or being regarded as having such an impairment.

"Grievance" is any complaint under the ADA that is reduced to writing by an individual with a disability who meets the essential eligibility requirements for participation in or receipt of the benefits of a program, activity or service offered by the Office, and who believes she or he has been excluded from participation in or denied the benefits of any program, service or activity of the Office or has been subject to discrimination by the Office on the basis of her or his disability.

"Office" means the Office of the Auditor General.

"Qualified individual with a disability" means an individual with a disability who, with or without reasonable modifications to rules, policies, or practices, the removal of architectural, communication, or transportation barriers, or the provision of auxiliary aids and services, meets the essential eligibility requirements for the receipt of services or the participation in programs or activities provided by the Office.

(Source: Amended at 33 Ill. Reg. 5371, effective April 6, 2009)