**Section 725.20 Definitions**

a) "Complainant" is an individual with a disability who files a Grievance Form provided by the Board under this procedure.

b) "Designated Coordinator" is the Affirmative Action Officer of the Board who is responsible for the coordination of efforts of the Board to comply with and carry out its responsibilities under Title II of the ADA, including investigation of grievances filed by complainants. (See 28 CFR 35.107.)

c) "Grievance" is any complaint under the ADA by an individual with a disability who:

1) meets the essential eligibility requirements for participation in or receipt of the benefits of a program, activity or service by the Board; and

2) believes he/she has been excluded from participation in, or denied the benefits of any program, service or activity of the Board or has been subject to discrimination by the Board.