**Section 175.10 Purpose**

a) This Part establishes an Americans With Disabilities Act (ADA) Grievance Procedure (Procedure) pursuant to the Americans With Disabilities Act of 1990 (42 USC 12101 et seq.), and specifically section 35.107 of the Title II regulations (28 CFR 35.107) requiring that a grievance procedure be established to resolve grievances asserted by qualified individuals with disabilities. Any individual desiring to review the ADA or its regulations to understand the rights, privileges and remedies afforded by it, may do so by contacting the Designated Coordinator. This Part shall govern the Illinois Emergency Management Agency (Agency) proceedings of any such grievance under the ADA.

b) In general, the ADA requires that each program, service and activity offered by the Agency, when viewed in its entirety, be readily accessible to and usable by qualified individuals with disabilities.

c) It is the intent of the Agency to foster open communication with all individuals requesting ready access to programs, services and activities. The Agency encourages supervisors of programs, services and activities to respond to requests for modifications before they become grievances.

(Source: Amended at 33 Ill. Reg. 4291, effective March 9, 2009)