**Section 725.20 Operating Manuals**

The Department's operating procedures and policies are contained in policy and procedure manuals and in policy and procedure letters. Copies of these materials may be published on the Department's website. Requests for information regarding the Department's operating procedures and policies not published on the Department's website should be directed to:

FOI Officer

Illinois Department on Aging

One Natural Resources Way, #100

Springfield, Illinois 62702

Aging.FOIA@illinois.gov

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