

UNIVERSITY BENEFITS SCHEDULES EXAMINATION For the Year Ended June 30, 2020



UNIVERSITY BENEFITS SCHEDULES EXAMINATION

For the Year Ended June 30, 2020

TABLE OF CONTENTS

	Page(s)
Agency Officials	1
Management Assertion Letter	2-3
Examination Report:	4
Summary	4 5-6
Schedule of Findings: Current Finding	7-8
University Benefits Schedules: Fiscal Year 2020 University Benefits Analysis	9
State Employees Group Insurance Program Adjusted Reimbursement Rates	
Notes to the Schedules	11

UNIVERSITY BENEFITS SCHEDULES EXAMINATION

For the Year Ended June 30, 2020

AGENCY OFFICIALS

Director (2/18/2020 - Present) Ms. Janel Forde Director (Acting) (7/1/2019 - 2/17/2020) Ms. Janel Forde

Assistant Director (Acting) (7/15/2019 - Present) Mr. Michael Merchant Assistant Director (7/1/2019 - 7/14/2019) Vacant

Chief of Staff Mr. Anthony Pascente

Chief Administrative Officer Mr. Mark Mahoney

Chief Operating Officer Ms. Ayesegul Kalaycioglu

Chief Fiscal Officer (Acting)

Ms. Karen Pape

General Counsel (7/22/19 – Present) Mr. Terrence Glavin General Counsel (7/1/19 - 7/21/19) Vacant

Chief Internal Auditor Mr. Jack Rakers

Agency main offices are located at:

715 Stratton Office Building 401 South Spring Street Springfield, IL 62706 October 23, 2020

Sikich LLP 3201 W. White Oaks Dr., Suite 102 Springfield, IL 62704

Re: University Benefits Schedules for the year ended June 30, 2020

Ladies and Gentlemen:

We are responsible for determining the methodology and allocation of insurance premiums paid on-behalf of the State Universities of the State of Illinois. We are responsible for disseminating the allocations to the Illinois Office of the Comptroller (IOC), State Universities of the State of Illinois for purposes of those entities' use in preparing their respective GAAP reporting packages and financial statements, as applicable. We have performed an evaluation of compliance by the State of Illinois, Department of Central Management Services (Department) with the following assertions during the period ended June 30, 2020. Based on this evaluation, we assert that during the year ended June 30, 2020, the Department has materially complied with the assertions below.

- A. The Department developed and documented a methodology to allocate insurance premiums paid on behalf of the State Universities of the State of Illinois.
- B. The Department prepared the allocation as an estimate based on information available as of July 24, 2020 in order to provide the information to the appropriate parties in time for their respective reporting deadlines.
- C. The Department maintained controls over the development, updating, maintenance and storage of the fiscal year 2020 University Benefits Schedules spreadsheet distributed to the State Universities of the State of Illinois and the related data and records supporting the spreadsheet whether in electronic or manual format.
- D. The Department established and maintained a system of monitoring and reviewing the calculations used in the preparation of the fiscal year 2020 University Benefits Schedules spreadsheet.

- E. The Department allocated insurance premiums in a consistent, accurate and reasonable manner to the State Universities of the State of Illinois.
- F. The Department has verified the accuracy of the supporting information used in preparing the fiscal year 2020 University Benefits Analysis.
- G. The Department utilizes the services of an independent actuary to review the reasonableness of the State Employee Group Insurance Program (SEGIP) premium equivalent rate development calculations prior to the beginning of the fiscal year for which they will be published and utilized. This includes review of certain elements such as calculations of claims incurred but not reported; enrollment summaries and projections; and numerous exhibits which project and accumulate costs by plan and enrollment type. While the independent actuary did not review the annual cost per employee calculation contained in the Reimbursement Rate Summary for All Employees, referred to as Exhibit 45-A, the cost per employee calculation is an accumulation of the aforementioned elements which are reviewed by the independent actuary. The specific data files and calculations underlying the "FY 2020 Reimbursement Rate Summary for All Employees" (FY 2020 Exhibit 45-A) utilized for the FY 2020 University Benefit Analysis were included in the data files reviewed by the independent actuary as part of the fiscal year 2020 rate development reviewed by the independent actuary in their letter dated May 3, 2019.

State of Illinois, Department of Central Management Services

SIGNED ORIGINAL ON FILE

Janel L. Forde, Director

SIGNED ORIGINAL ON FILE

Karen Pape, Acting Fiscal Officer

SIGNED ORIGINAL ON FILE

Terrence Glavin, General Counsel

UNIVERSITY BENEFITS SCHEDULES EXAMINATION For the Year Ended June 30, 2020

EXAMINATION REPORT

SUMMARY

The examination of the accompanying University Benefits Schedules was performed by Sikich LLP and was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants.

ACCOUNTANT'S REPORT

The Independent Accountant's Report on the examination of the University Benefits Schedules expressed an unmodified opinion on the State of Illinois, Department of Central Management Services' (Department) University Benefits Schedules presented in accordance with the criteria in Notes 1 and 2 to the Schedules.

SUMMARY OF FINDINGS

	Current	Prior
Number of	Report	Report
Findings	1	0
Repeated findings	0	0
Prior recommendations implemented or not repeated	0	0

SCHEDULE OF FINDINGS

Item No.	Page	Last/First Reported	Description
2020-001	7-8	NEW/2020	Inaccurate Data Used For the Calculation of the University Benefits Analysis

EXIT CONFERENCE

The Department waived an exit conference in a correspondence from Amy Lange, Audit Liaison, on October 29, 2020. The response to the recommendation was provided by Amy Lange in a correspondence dated October 23, 2020.



3201 W. White Oaks Dr., Suite 102 Springfield, IL 62704 217.793.3363

SIKICH.COM

INDEPENDENT ACCOUNTANT'S REPORT

Honorable Frank J. Mautino Auditor General State of Illinois

As Special Assistant Auditors for the Auditor General, we have examined the accompanying Fiscal Year 2020 University Benefits Analysis and State Employees Group Insurance Program Adjusted Reimbursement Rates, and the related Notes to the Schedules, collectively referred to as the University Benefits Schedules, for the year ended June 30, 2020. The State of Illinois, Department of Central Management Services' management is responsible for presenting the University Benefits Schedules in accordance with the criteria set forth in Notes 1 and 2. Our responsibility is to express an opinion on the University Benefits Schedules based on our examination.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants. Those standards require that we plan and perform the examination to obtain reasonable assurance about whether the University Benefits Schedules are presented in accordance with the criteria, in all material respects. An examination involves performing procedures to obtain evidence about the University Benefits Schedules. The nature, timing, and extent of the procedures selected depend on our judgment, including an assessment of the risks of material misstatement of the University Benefits Schedules, whether due to fraud or error. We believe that the evidence we obtained is sufficient and appropriate to provide a reasonable basis for our opinion.

In our opinion, the University Benefits Schedules for the year ended June 30, 2020 are presented in accordance with the criteria set forth in Notes 1 and 2, in all material respects.

As more fully described in the accompanying schedule of findings as item 2020-001, our examination disclosed errors in the data used by the State of Illinois, Department of Central Management Services, resulting in misstatements of the estimated cost of health insurance benefits paid on behalf of the University of Illinois.

The State of Illinois, Department of Central Management Services' response to the finding identified in our examination is described in the accompanying schedule of findings. We did not examine the State of Illinois, Department of Central Management Services' response and, accordingly, we express no opinion on the response.

There were no immaterial findings that have been excluded from this report.

This report is intended solely for the information and use of the Auditor General, the General Assembly, the Legislative Audit Commission, the Governor, the Comptroller, the State Universities of the State of Illinois, and State of Illinois, Department of Central Management Services management, and is not intended to be and should not be used by anyone other than these specified parties.

Springfield, Illinois October 23, 2020

UNIVERSITY BENEFITS SCHEDULES EXAMINATION For the Year Ended June 30, 2020

SCHEDULE OF FINDINGS

2020-001. <u>FINDING</u> (Inaccurate Data Used For the Calculation of the University Benefits Analysis)

During our examination of the University Benefits Analysis (UBA) for the year ended June 30, 2020, we noted errors in the data used by the Department of Central Management Services (Department), resulting in misstatements of the estimated cost of health insurance benefits paid on-behalf of the University of Illinois (U of I).

During our testing of non-exempt contributions, we noted \$786,030 in payments were entered into the Benefits Reimbursement System under the U of I for U of I Cooperative Extension Services (CES) retirees in error. The payments made by the U of I were for the CES retirees' portion of post-employment health insurance benefits, not the State's portion of those benefits. As such, these payments did not contribute to the State's total estimated net cost of operating the State Employees Group Insurance Program (SEGIP) represented by the \$19,193 average cost per employee. The UBA should only include payments for active employees which contribute to the total estimated net costs of SEGIP. This resulted in a \$786,030 overstatement of non-exempt contributions and an understatement in benefit payments paid on-behalf of the U of I.

This error was determined not to be material to the UBA; therefore, the Department did not adjust the UBA.

The Fiscal Control and Internal Auditing Act (FCIAA) (30 ILCS 10/3001) requires that all State agencies establish and maintain a system, or systems of internal fiscal and administrative controls to provide assurance that fiscal information is properly recorded and accounted for to permit the preparation of accounts and reliable financial and statistical reports.

The Department stated the errors were a result of CES not having a separate pay code or appropriations established in the Benefits Reimbursement System; therefore, the monthly payments were entered into the Benefits Reimbursement System using the pay code for U of I. When the UBA was prepared, these payments were overlooked.

Failure to ensure the accuracy and reasonableness of data used in the UBA could lead to misstatements in the amounts of health insurance coverage costs paid by the Department on behalf of State universities. The State Comptroller and State universities rely on calculations performed by the Department for annual GAAP reporting. (Finding Code No. 2020-001)

UNIVERSITY BENEFITS SCHEDULES EXAMINATION For the Year Ended June 30, 2020

2020-001. <u>FINDING</u> (Inaccurate Data Used For the Calculation of the University Benefits Analysis)

RECOMMENDATION

We recommend the Department ensure the preparation of the University Benefits Analysis is based on accurate and reliable data.

DEPARTMENT RESPONSE

The Department agrees with the finding. Creating a new code in the system and adding to the reporting should ensure details for the different University of Illinois accounts are accurately reported and included in the UBA. The Department has already started working with the Department of Innovation and Technology to make these changes in the system.

UNIVERSITY BENEFITS SCHEDULES EXAMINATION

Fiscal Year 2020 University Benefits Analysis For the Year Ended June 30, 2020

Agency	University	Non-Exempt Contributions	Calculated Non-Exempt FTEs	Total Employees	Est Exempt Employees	Est Exempt Funding	Total Est Contributions
		(a)	(b)=(a)/19,193	(c)	(d)=(c)-(b)	(e)=(d)*19,193	(f)=(a)+(e)
809	Chicago State Univ	300,313	16	282	571	10,965,978	11,266,291
612	Eastern Illinois Univ	436,540	23	1,044	1,021	19,600,952	20,037,492
616	Governors State Univ	395,992	21	540	519	9,968,228	10,364,220
620	Northeastern Illinois Univ	2,122,658	111	916	802	15,458,130	17,580,788
628	Western Illinois Univ	969,745	51	1,228	1,177	22,599,259	23,569,004
929	Illinois State Univ	1,475,072	77	2,959	2,882	55,317,015	56,792,087
644	Northern Illinois Univ	2,521,169	131	2,675	2,544	48,820,106	51,341,275
664	Southern Illinois Univ	7,698,183	401	6,289	5,888	113,006,594	120,704,777
929	University of Illinois	66,193,244	3,449	25,018	21,569	413,977,230	480,170,474
229	U of I Foundation*	2,468,493	n/a	124	n/a	n/a	2,468,493
829	U of I Alumni Assn*	212,639	n/a	7	n/a	n/a	212,639
	Total	84,794,048	4,280	41,391	36,976	709,713,492	794,507,540

FY2020 Avg. Annual Cost per Employee (actuarial report exhibit 45A)= 19,193

NOTE: Attached notes are an integral part of this analysis.

^{*} The U of I Foundation and U of I Alumni Assn does not have any exempt employees.

State Employees Group Insurance Program Adjusted Reimbursement Rates

	Projected Enrollment	A	djusted Monthly Cost	Projected Total Montibly Cost
Quality Care Health Plan Projected Cost for FY 2020 Adjustment for FY 2013 Adjustment for FY 2014 Adjustment for FY 2015 Adjustment for FY 2016 Adjustment for FY 2017 Adjustment for FY 2018		\$\$\$\$\$\$	1,641.86 13.85 (20.10) (72.44) (116.57) (77.68) (237.89)	
Employee One Dependent Two Plus Dependent Medicare Dependent	15,447 2,566 3,427 30	\$ \$ \$	1,131.03 1,023.04 1,274.50 483.07	\$17,470,983.18 \$2,625,110.34 \$4,367,714.25 \$14,492.22
Managed Care Health Pla Projected Cost for FY 2020 Adjustment for FY 2013 Adjustment for FY 2014 Adjustment for FY 2015 Adjustment for FY 2016 Adjustment for FY 2017 Adjustment for FY 2018		\$\$\$\$\$\$	1,500.84 13.85 (20.10) (72.44) (116.57) (77.68) (237.89)	
Employee One Dependent Two Plus Dependent Medicare Dependent	79,879 16,603 30,829 89	\$ \$ \$	990.01 626.58 1,106.91 460.44	\$79,080,877.26 \$10,403,050.98 \$34,125,035.53 \$40,979.32
Quality Care Dental Plan Employee One Dependent Two Plus Dependent	94,260 18,983 33,906	\$ \$ \$	24.97 16.93 49.09	\$2,354,057.87 \$321,438.23 \$1,664,309.01
	Total Monthly Cost Total Employees Covere Monthly Cost Per Employ 12 months Annual Cost Per Employ	yee		\$ 152,468,048.20 95,326 \$ 1,599.44 12 \$ 19,193.26

NOTE: Attached notes are an integral part of this Schedule.

UNIVERSITY BENEFITS SCHEDULES EXAMINATION

Notes to the Schedules For the Year Ended June 30, 2020

1. Background

The Department of Central Management Services (Department) pays for the group insurance costs for certain university employees on behalf of all State-operated public universities in Illinois. The Department refers to university employees as either exempt or non-exempt as follows:

- Exempt employees The employer does not reimburse CMS for the employer's share of Group Insurance. The employer's share is paid by using General Revenue Funds.
- Non-exempt employees The employer reimburses CMS for the employer's share of Group Insurance from non-GRF funds.

At the end of each fiscal year, the Department prepares the University Benefits Analysis Report that summarizes exempt and non-exempt employees and exempt and non-exempt funding. The Department submits this report to the Illinois Office of the Comptroller (Comptroller) by August 1 following the end of each fiscal year. These amounts are utilized in the universities' fiscal year financial reporting. The Comptroller also uses these amounts to determine the amount of on-behalf revenue to allocate to the universities.

2. University Benefits Schedules Source Information

Information reported in the University Benefits Schedules was derived from a variety of sources. Non-exempt contributions, total covered employees, and estimated annual cost per employee were used in the calculations shown on the FY2020 University Benefits Analysis. The detail of the estimated annual cost per employee is shown in the State Employees Group Insurance Program FY2020 Reimbursement Rate Summary for All Employees. The Department has developed a detailed average cost rate setting methodology which incorporates the consultation of actuaries and other business consultants.

3. University Benefits Analysis Schedules Not Intended to Subtotal

The University Benefits Schedules are prepared with imbedded calculations and are not intended to subtotal down columns or across rows as presented due to rounding of the various amounts. Calculations across rows and totals of columns are performed on unrounded numbers with the results rounded for presentation.