



103RD GENERAL ASSEMBLY

State of Illinois

2023 and 2024

HB4990

Introduced 2/8/2024, by Rep. Ryan Spain

SYNOPSIS AS INTRODUCED:

815 ILCS 505/2EEEE new

Amends the Consumer Fraud and Deceptive Business Practices Act. Provides that it is an unlawful practice within the meaning of the Act for a telecommunications carrier, in connection with any telecommunications service or voice over Internet protocol service, to transmit through any caller identification service misleading or inaccurate caller identification information. Provides that the Attorney General shall create and maintain a website that allows persons in the State who were transmitted misleading or inaccurate caller identification information through a telecommunications service or voice over Internet protocol service to report the incident to the Attorney General. Provides that the Attorney General shall use the information collected on the website to enforce the provision. Sets forth exceptions to the provision.

LRB103 35595 SPS 65668 b

1 AN ACT concerning business.

2 **Be it enacted by the People of the State of Illinois,**
3 **represented in the General Assembly:**

4 Section 5. The Consumer Fraud and Deceptive Business
5 Practices Act is amended by adding Section 2EEEE as follows:

6 (815 ILCS 505/2EEEE new)

7 Sec. 2EEEE. Telecommunications carriers; misleading or
8 inaccurate caller identification.

9 (a) As used in this Section:

10 "Caller identification information" means the name,
11 telephone number, or other identifying data of the person or
12 entity originating a call using a telecommunications service
13 or voice over Internet protocol service.

14 "Caller identification service" means any service or
15 device designed to provide the user of the service or device
16 with the telephone number of, or other information regarding
17 the origination of, a call made using a telecommunications
18 service or voice over Internet protocol service. "Caller
19 identification service" includes automatic number
20 identification services.

21 "Telecommunications carrier" has the same meaning ascribed
22 to that term in Section 13-202 of the Public Utilities Act.

23 (b) It is an unlawful practice within the meaning of this

1 Act for a telecommunications carrier, in connection with any
2 telecommunications service or voice over Internet protocol
3 service, to transmit through any caller identification service
4 misleading or inaccurate caller identification information.

5 (c) The Attorney General shall create and maintain a
6 website that allows persons in this State who were transmitted
7 misleading or inaccurate caller identification information
8 through a telecommunications service or voice over Internet
9 protocol service to report the incident to the Attorney
10 General. The website shall collect, at a minimum, the
11 following information in connection with a report:

12 (1) the person's name;

13 (2) the person's location;

14 (3) the person's telecommunication's carrier; and

15 (4) a description of the content of the call.

16 The Attorney General shall use the information collected
17 under this subsection to enforce the provisions of this
18 Section.

19 (d) This Section does not apply to:

20 (1) any blocking of caller identification information;

21 (2) any authorized activity of a municipal, State, or
22 federal law enforcement agency;

23 (3) any authorized activity of a federal intelligence
24 or security agency; or

25 (4) any duly authorized process server that is used in
26 connection with a civil, criminal, administrative, or

1 arbitral proceeding, including the service of process, the
2 investigation in anticipation of litigation, the execution
3 or enforcement of judgments, or compliance with the orders
4 of any court.

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