



Sen. Julie A. Morrison

Filed: 3/5/2020

10100SB2346sam001

LRB101 15703 KTG 71253 a

1 AMENDMENT TO SENATE BILL 2346

2 AMENDMENT NO. _____. Amend Senate Bill 2346 by replacing
3 everything after the enacting clause with the following:

4 "Section 5. The Children and Family Services Act is amended
5 by changing Section 35.7 as follows:

6 (20 ILCS 505/35.7)

7 Sec. 35.7. Error Reduction Training ~~Implementations Plans~~;
8 Inspector General.

9 (a) The Inspector General of the Department of Children and
10 Family Services shall develop Error Reduction Training
11 ~~Implementation Plans~~, as necessary, to remedy patterns of
12 errors or problematic practices that compromise or threaten the
13 safety of children as identified in the DCFS Office of the
14 Inspector General (OIG) death or serious injury
15 investigations, and Child Death Review Teams recommendations, and
16 or by the Director of the Department. The Error Reduction

1 Training Implementation Plans shall include both classroom and
2 web-based trainings. The Office of the Inspector General shall
3 develop the curricula, provide for the initial training
4 presentations, and collaborate with, and as needed, use the
5 Child Protection Training Academy simulation model. Initial
6 trainings shall include, but not be limited to, strengthening
7 critical thinking, decision-making, interviewing, analytical,
8 and problem-solving skills, as well as practice reviews and
9 recertifications. Following the initial training roll-out by
10 the OIG, the Department's Division of Quality Enhancement shall
11 identify outcome measures and track compliance with the
12 training curriculum. Each quarter, the Department's Division
13 of Quality Enhancement shall prepare a report detailing
14 compliance with the Error Reduction Training and alert the
15 Director to staffing needs or other needs to accomplish the
16 goals of the Error Reduction Training. The report shall be
17 transmitted to the Director, the OIG, and all management staff
18 involved in the Error Reduction Training. The Department's
19 Office of Learning and Professional Development shall work with
20 the Inspector General to implement trainings and continue to
21 provide ongoing trainings on the identified topic for
22 Department staff as well as for the employees of the
23 Department's private agency partners. The Department's Office
24 of Learning and Professional Development shall work to ensure
25 adherence to the Error Reduction Training, and shall maintain
26 systems to continue reform efforts in an ongoing manner.

1 ~~training and on-site components. The Inspector General shall~~
2 ~~submit proposed Error Reduction Implementation Plans to the~~
3 ~~Director for review. The Director may approve the plans~~
4 ~~submitted, or approve plans amended by the Office of the~~
5 ~~Inspector General, taking into consideration policies and~~
6 ~~procedures that govern the function and performance of any~~
7 ~~affected frontline staff. The Director shall document the basis~~
8 ~~for disapproval of any submitted or amended plan. The~~
9 ~~Department shall deploy Error Reduction Safety Teams to~~
10 ~~implement the Error Reduction Implementation Plans. The Error~~
11 ~~Reduction Safety Teams shall be composed of Quality Assurance~~
12 ~~and Division of Training staff to implement hands-on training~~
13 ~~and Error Reduction Implementation Plans. The teams shall work~~
14 ~~in the offices of the Department or of agencies, or both, as~~
15 ~~required by the Error Reduction Implementation Plans, and shall~~
16 ~~work to ensure that systems are in place to continue reform~~
17 ~~efforts after the departure of the teams. The Director shall~~
18 ~~develop a method to ensure consistent compliance with any Error~~
19 ~~Reduction Training Implementation Plans, the provisions of~~
20 ~~which shall be incorporated into the plan.~~

21 (b) The Department's Division of Quality Enhancement, in
22 collaboration with the OIG, Quality Assurance shall prepare
23 public reports semiannually ~~annually~~ detailing the following:
24 the substance of any Error Reduction Training ~~Implementation~~
25 ~~Plan approved~~; any deviations from the Error Reduction Training
26 models ~~Plan~~; whether adequate staff was available to perform

1 functions necessary to the Error Reduction Training
2 ~~Implementation Plan~~, including identification and reporting of
3 any staff needs; other problems noted or barriers to
4 implementing the Error Reduction Training ~~Implementation Plan~~;
5 and recommendations for additional training, amendments to
6 rules and procedures, or other systemic reform identified by
7 either the OIG or the Office of Learning and Professional
8 Development or as identified from staff training evaluations
9 and feedback. ~~the teams. Quality Assurance shall work with~~
10 ~~affected frontline staff to implement provisions of the~~
11 ~~approved Error Reduction Implementation Plans related to staff~~
12 ~~function and performance.~~

13 (c) The OIG shall serve as subject matter experts regarding
14 training content and may, when necessary, review, evaluate, and
15 provide direction for the instructional integrity of the
16 training and the delivery method of the content being used for
17 the purposes of either preservice or service training of staff.
18 ~~The Error Reduction Teams shall implement training and reform~~
19 ~~protocols through incubating change in each region, Department~~
20 ~~office, or purchase of service office, as required. The teams~~
21 ~~shall administer hands-on assistance, supervision, and~~
22 ~~management while ensuring that the office, region, or agency~~
23 ~~develops the skills and systems necessary to incorporate~~
24 ~~changes on a permanent basis. For each Error Reduction~~
25 ~~Implementation Plan, the Team shall determine whether adequate~~
26 ~~staff is available to fulfill the Error Reduction~~

1 ~~Implementation Plan, provide case by case supervision to~~
2 ~~ensure that the plan is implemented, and ensure that management~~
3 ~~puts systems in place to enable the reforms to continue. Error~~
4 ~~Reduction Teams shall work with affected frontline staff to~~
5 ~~ensure that provisions of the approved Error Reduction~~
6 ~~Implementation Plans relating to staff functions and~~
7 ~~performance are achieved to effect necessary reforms.~~

8 (d) The OIG shall develop ~~and submit~~ new Error Reduction
9 Trainings Implementation Plans as necessary. To implement each
10 Error Reduction Training Implementation Plan, as approved by
11 the Director, the OIG shall work with the Office of Learning
12 and Professional Development and the Division of Quality
13 Enhancement. ~~Quality Assurance members of the Error Reduction~~
14 ~~Teams designated by the Department. The teams shall be~~
15 ~~comprised of staff from Quality Assurance and Training.~~
16 ~~Training shall work with the OIG and with the child death~~
17 ~~review teams to develop a curriculum to address errors~~
18 ~~identified that compromise the safety of children. Following~~
19 ~~the training roll out, the Teams shall work on site in~~
20 ~~identified offices. The Teams shall review and supervise all~~
21 ~~work relevant to the Error Reduction Implementation Plan.~~
22 ~~Quality Assurance shall identify outcome measures and track~~
23 ~~compliance with the training curriculum. Each quarter, Quality~~
24 ~~Assurance shall prepare a report detailing compliance with the~~
25 ~~Error Reduction Implementation Plan and alert the Director to~~
26 ~~staffing needs or other needs to accomplish the goals of the~~

1 ~~Error Reduction Implementation Plan. The report shall be~~
2 ~~transmitted to the Director, the OIG, and all management staff~~
3 ~~involved in the Error Reduction Implementation Plan.~~

4 (e) The Director shall review semiannual ~~quarterly~~ Quality
5 Enhancement Assurance reports and determine adherence to the
6 Error Reduction Training Implementation Plan using criteria
7 and standards developed by the Department. The Director, or his
8 or her designee, shall meet, at a minimum, semiannually, and
9 when necessary quarterly with Quality Enhancement, OIG, and all
10 management staff involved in the Error Reduction Training to
11 discuss the reports and may adjust the content of the Error
12 Reduction Trainings.

13 (Source: P.A. 100-863, eff. 8-14-18.)".