

1 AN ACT concerning State government.

2 **Be it enacted by the People of the State of Illinois,**  
3 **represented in the General Assembly:**

4 Section 1. Short title. This Act may be cited as the Task  
5 Force on Human Services Contracting Act.

6 Section 5. Purpose. It is the purpose of this Act to create  
7 a task force to study State contracting with private nonprofit  
8 human service providers and the challenges faced by those  
9 providers and to develop recommendations on how to improve the  
10 contracting relationship and partnership between State  
11 departments and agencies and private nonprofit human service  
12 providers so that they work effectively and efficiently to  
13 improve the well-being of Illinoisans.

14 Section 10. Task Force on State Contracting with Private  
15 Nonprofit Human Service Providers.

16 (a) The Task Force on State Contracting with Private  
17 Nonprofit Human Service Providers is created to study State  
18 contracting with private nonprofit human service providers and  
19 to develop recommendations on how to improve the contracting  
20 relationship and partnership between State departments and  
21 agencies and private nonprofit human service providers so that  
22 they work effectively and efficiently to improve the well-being

1 of Illinoisans. The Task Force shall perform the following  
2 actions:

3 (1) Review data provided by State departments and  
4 agencies that contract with private nonprofit human  
5 service providers regarding the effectiveness of the  
6 system of service provision.

7 (2) Collect and review data on each of the following:

8 (A) Service system planning: the means by which  
9 State departments and agencies and private nonprofit  
10 human service providers assess needs, identify gaps,  
11 and establish system goals, especially the flow of  
12 information collected by the State departments and  
13 agencies and shared back with private nonprofit human  
14 service providers.

15 (B) Contract negotiation: the process by which  
16 State departments and agencies engage private  
17 nonprofit human service providers to provide specific  
18 services and achieve specific goals, especially the  
19 adequacy of time to review and adjust.

20 (C) Reimbursement rate methodologies: the  
21 processes by which State departments and agencies  
22 establish rates, the frequency of review and  
23 adjustment, and the adequacy of those rates to achieve  
24 the outcomes sought by the State.

25 (D) Monitoring of service and administration: the  
26 process by which State departments and agencies

1 evaluate performance, especially the efficiency of  
2 data collection and review, and prevent or resolve  
3 processes and reports that are duplicative, costly,  
4 and wasteful of staff time and that slow the process of  
5 permanency and contribute to unnecessary staff  
6 turnover.

7 (E) Business processes: the means by which State  
8 departments and agencies provide approvals for  
9 services, activities, plans and changes, especially  
10 preventing the unnecessary delays that arise from  
11 delayed or slowed approvals, which also slow the  
12 process of permanency and unnecessarily add to the  
13 stress and trauma experience of children in State care.

14 (F) Timely payment: the process by which State  
15 departments and agencies make payments, including the  
16 timeliness of payments and the opportunities for  
17 appeal; and the court of claims process as it relates  
18 to human service contracting.

19 (3) In each of the study categories described in  
20 subparagraphs (A) through (F) of paragraph (2), develop  
21 recommendations on how to improve the contracting  
22 relationship and partnership between State departments and  
23 agencies and private nonprofit human service providers so  
24 that they work effectively and efficiently to improve the  
25 well-being of Illinoisans. The Task Force shall also issue  
26 specific recommendations on procedures that will improve

1 the court of claims process, as it relates to human service  
2 contracting, to make it operate more expeditiously and  
3 efficiently.

4 (b) The Task Force shall consist of persons representing  
5 nonprofit service providers that provide direct services to the  
6 State concerning child care and child welfare, mental health,  
7 developmental disabilities, domestic violence, early  
8 intervention, alcohol and substance abuse treatment, and other  
9 applicable nonprofit providers providing direct services at  
10 the community level. Members of the Task Force shall be  
11 appointed as follows:

12 (1) 7 members appointed by the President of the Senate,  
13 one of whom shall be designated as Co-Chairperson;

14 (2) 6 members appointed by the Senate Minority Leader;

15 (3) 7 members appointed by the Speaker of the House of  
16 Representatives, one of whom shall be designated as  
17 Co-Chairperson; and

18 (4) 6 members appointed by the Minority Leader of the  
19 House of Representatives.

20 In addition, the Director of Children and Family Services,  
21 the Director of Healthcare and Family Services, the Director of  
22 Human Services, the Director of Human Rights, and the Director,  
23 or his or her designee, of any other State agency that  
24 contracts for direct human services shall each serve as an ex  
25 officio member of the Task Force.

26 The Task Force shall also include at least 2, but no more

1 than 3, members that represent organizations or agencies that  
2 provide research, analytics, and fiduciary analysis.

3 (c) The Task Force may establish a method to gather  
4 testimony and input from individuals and organizations that are  
5 not members of the Task Force.

6 (d) The Department of Human Services shall provide  
7 administrative and other support to the Task Force.

8 (e) The Task Force shall submit a preliminary report to the  
9 Auditor General, the General Assembly, and the Governor no  
10 later than October 1, 2019, and a final report, along with  
11 recommendations and any proposed legislation, to the General  
12 Assembly and the Governor by January 1, 2020.

13 The reports to the General Assembly shall be filed with the  
14 Clerk of the House of Representatives and the Secretary of the  
15 Senate in electronic form only, in the manner that the Clerk  
16 and the Secretary shall direct.

17 (f) The Task Force is dissolved on January 1, 2021.

18 Section 15. Repeal. This Act is repealed on January 1,  
19 2021.

20 Section 99. Effective date. This Act takes effect upon  
21 becoming law.