

## **100TH GENERAL ASSEMBLY**

# State of Illinois

# 2017 and 2018

#### SB2262

Introduced 11/7/2017, by Sen. David Koehler

## SYNOPSIS AS INTRODUCED:

305 ILCS 5/5-30

Amends the Illinois Public Aid Code. Provides that with respect to Managed Care Organization (MCO) contracts entered into between MCOs and providers of durable medical equipment and supplies, MCO in-network contracted fees paid to those providers shall at least be equal to the fee-for-service durable medical equipment fee schedule published on the Department of Healthcare and Family Services' website. Effective immediately.

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FISCAL NOTE ACT MAY APPLY

A BILL FOR

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AN ACT concerning public aid.

# 2 Be it enacted by the People of the State of Illinois, 3 represented in the General Assembly:

4 Section 5. The Illinois Public Aid Code is amended by 5 changing Section 5-30 as follows:

6 (305 ILCS 5/5-30)

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Sec. 5-30. Care coordination.

(a) At least 50% of recipients eligible for comprehensive 8 9 medical benefits in all medical assistance programs or other 10 health benefit programs administered by the Department, 11 including the Children's Health Insurance Program Act and the Covering ALL KIDS Health Insurance Act, shall be enrolled in a 12 13 care coordination program by no later than January 1, 2015. For 14 purposes of this Section, "coordinated care" or "care coordination" means delivery systems where recipients will 15 receive their care from providers who participate under 16 contract in integrated delivery systems that are responsible 17 for providing or arranging the majority of care, including 18 19 primary care physician services, referrals from primary care 20 physicians, diagnostic and treatment services, behavioral 21 health services, in-patient and outpatient hospital services, 22 dental services, and rehabilitation and long-term care services. The Department shall designate or contract for such 23

integrated delivery systems (i) to ensure enrollees have a choice of systems and of primary care providers within such systems; (ii) to ensure that enrollees receive quality care in a culturally and linguistically appropriate manner; and (iii) to ensure that coordinated care programs meet the diverse needs of enrollees with developmental, mental health, physical, and age-related disabilities.

(b) Payment for such coordinated care shall be based on 8 9 arrangements where the State pays for performance related to 10 health care outcomes, the use of evidence-based practices, the 11 use of primary care delivered through comprehensive medical 12 the use of electronic medical records, homes, and the 13 appropriate exchange of health information electronically made either on a capitated basis in which a fixed monthly premium 14 per recipient is paid and full financial risk is assumed for 15 16 the delivery of services, or through other risk-based payment 17 arrangements.

(c) To qualify for compliance with this Section, the 50% 18 goal shall be achieved by enrolling medical assistance 19 20 enrollees from each medical assistance enrollment category, 21 including parents, children, seniors, and people with 22 disabilities to the extent that current State Medicaid payment 23 laws would not limit federal matching funds for recipients in care coordination programs. In addition, services must be more 24 25 comprehensively defined and more risk shall be assumed than in 26 the Department's primary care case management program as of

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January 25, 2011 (the effective date of Public Act 96-1501).

2 (d) The Department shall report to the General Assembly in 3 a separate part of its annual medical assistance program report, beginning April, 2012 until April, 2016, on the 4 progress and implementation of the care coordination program 5 initiatives established by the provisions of Public Act 6 7 96-1501. The Department shall include in its April 2011 report 8 a full analysis of federal laws or regulations regarding upper 9 payment limitations to providers and the necessary revisions or 10 adjustments in rate methodologies and payments to providers 11 under this Code that would be necessary to implement 12 coordinated care with full financial risk by a party other than 13 the Department.

14 (e) Integrated Care Program for individuals with chronic15 mental health conditions.

16 (1)The Integrated Care Program shall encompass 17 services administered to recipients of medical assistance Article 18 under this to prevent exacerbations and 19 complications using cost-effective, evidence-based 20 practice quidelines and mental health management 21 strategies.

(2) The Department may utilize and expand upon existing
 contractual arrangements with integrated care plans under
 the Integrated Care Program for providing the coordinated
 care provisions of this Section.

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(3) Payment for such coordinated care shall be based on

arrangements where the State pays for performance related to mental health outcomes on a capitated basis in which a fixed monthly premium per recipient is paid and full financial risk is assumed for the delivery of services, or through other risk-based payment arrangements such as provider-based care coordination.

7 (4) The Department shall examine whether chronic
8 mental health management programs and services for
9 recipients with specific chronic mental health conditions
10 do any or all of the following:

(A) Improve the patient's overall mental health in
 a more expeditious and cost-effective manner.

(B) Lower costs in other aspects of the medical
assistance program, such as hospital admissions,
emergency room visits, or more frequent and
inappropriate psychotropic drug use.

17 (5) The Department shall work with the facilities and any integrated care plan participating in the program to 18 19 identifv and correct barriers to the successful 20 implementation of this subsection (e) prior to and during implementation to best facilitate the goals and 21 the 22 objectives of this subsection (e).

(f) A hospital that is located in a county of the State in which the Department mandates some or all of the beneficiaries of the Medical Assistance Program residing in the county to enroll in a Care Coordination Program, as set forth in Section

5-30 of this Code, shall not be eligible for any non-claims 1 2 based payments not mandated by Article V-A of this Code for 3 which it would otherwise be qualified to receive, unless the hospital is a Coordinated Care Participating Hospital no later 4 5 than 60 days after June 14, 2012 (the effective date of Public 6 Act 97-689) or 60 days after the first mandatory enrollment of 7 a beneficiary in a Coordinated Care program. For purposes of this subsection, "Coordinated Care Participating Hospital" 8 9 means a hospital that meets one of the following criteria:

(1) The hospital has entered into a contract to provide
 hospital services with one or more MCOs to enrollees of the
 care coordination program.

13 (2) The hospital has not been offered a contract by a 14 care coordination plan that the Department has determined 15 to be a good faith offer and that pays at least as much as 16 the Department would pay, on a fee-for-service basis, not 17 including disproportionate share hospital adjustment payments or any other supplemental adjustment or add-on 18 19 payment to the base fee-for-service rate, except to the 20 extent such adjustments or add-on payments are 21 incorporated into the development of the applicable MCO 22 capitated rates.

As used in this subsection (f), "MCO" means any entity which contracts with the Department to provide services where payment for medical services is made on a capitated basis.

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(g) No later than August 1, 2013, the Department shall

issue a purchase of care solicitation for Accountable Care 1 2 Entities (ACE) to serve any children and parents or caretaker 3 relatives of children eligible for medical assistance under this Article. An ACE may be a single corporate structure or a 4 5 network of providers organized through contractual 6 relationships with a single corporate entity. The solicitation 7 shall require that:

8 (1) An ACE operating in Cook County be capable of 9 serving at least 40,000 eligible individuals in that 10 county; an ACE operating in Lake, Kane, DuPage, or Will 11 Counties be capable of serving at least 20,000 eligible 12 individuals in those counties and an ACE operating in other 13 regions of the State be capable of serving at least 10,000 14 eligible individuals in the region in which it operates. 15 During initial periods of mandatory enrollment, the 16 Department shall require its enrollment services 17 contractor to use a default assignment algorithm that ensures if possible an ACE reaches the minimum enrollment 18 19 levels set forth in this paragraph.

20 (2) An ACE must include at a minimum the following
21 types of providers: primary care, specialty care,
22 hospitals, and behavioral healthcare.

(3) An ACE shall have a governance structure that
includes the major components of the health care delivery
system, including one representative from each of the
groups listed in paragraph (2).

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1 (4) An ACE must be an integrated delivery system, 2 including a network able to provide the full range of 3 services needed by Medicaid beneficiaries and system 4 capacity to securely pass clinical information across 5 participating entities and to aggregate and analyze that 6 data in order to coordinate care.

7 (5) An ACE must be capable of providing both care 8 coordination and complex case management, as necessary, to 9 beneficiaries. To be responsive to the solicitation, a 10 potential ACE must outline its care coordination and 11 complex case management model and plan to reduce the cost 12 of care.

(6) In the first 18 months of operation, unless the ACE selects a shorter period, an ACE shall be paid care coordination fees on a per member per month basis that are projected to be cost neutral to the State during the term of their payment and, subject to federal approval, be eligible to share in additional savings generated by their care coordination.

20 (7) In months 19 through 36 of operation, unless the 21 ACE selects a shorter period, an ACE shall be paid on a 22 pre-paid capitation basis for all medical assistance 23 covered services, under contract terms similar to Managed 24 Care Organizations (MCO), with the Department sharing the 25 risk through either stop-loss insurance for extremely high 26 cost individuals or corridors of shared risk based on the

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overall cost of the total enrollment in the ACE. The ACE shall be responsible for claims processing, encounter data submission, utilization control, and quality assurance.

4 (8) In the fourth and subsequent years of operation, an
5 ACE shall convert to a Managed Care Community Network
6 (MCCN), as defined in this Article, or Health Maintenance
7 Organization pursuant to the Illinois Insurance Code,
8 accepting full-risk capitation payments.

9 The Department shall allow potential ACE entities 5 months 10 from the date of the posting of the solicitation to submit 11 proposals. After the solicitation is released, in addition to 12 the MCO rate development data available on the Department's website, subject to federal and State confidentiality and 13 14 privacy laws and regulations, the Department shall provide 2 15 years of de-identified summary service data on the targeted 16 population, split between children and adults, showing the 17 historical type and volume of services received and the cost of those services to those potential bidders that sign a data use 18 19 agreement. The Department may add up to 2 non-state government 20 employees with expertise in creating integrated delivery its review team for 21 systems to the purchase of care 22 solicitation described in this subsection. Anv such 23 individuals sign no-conflict disclosure must а and 24 confidentiality agreement and agree to act in accordance with 25 all applicable State laws.

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During the first 2 years of an ACE's operation, the

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Department shall provide claims data to the ACE on its enrollees on a periodic basis no less frequently than monthly.

Nothing in this subsection shall be construed to limit the Department's mandate to enroll 50% of its beneficiaries into care coordination systems by January 1, 2015, using all available care coordination delivery systems, including Care Coordination Entities (CCE), MCCNs, or MCOs, nor be construed to affect the current CCEs, MCCNs, and MCOs selected to serve seniors and persons with disabilities prior to that date.

Nothing in this subsection precludes the Department from considering future proposals for new ACEs or expansion of existing ACEs at the discretion of the Department.

13 (h) Department contracts with MCOs and other entities reimbursed by risk based capitation shall have a minimum 14 medical loss ratio of 85%, shall require the entity to 15 16 establish an appeals and grievances process for consumers and 17 providers, and shall require the entity to provide a quality assurance and utilization review program. Entities contracted 18 19 with the Department to coordinate healthcare regardless of risk 20 shall be measured utilizing the same quality metrics. The 21 quality metrics may be population specific. Any contracted 22 entity serving at least 5,000 seniors or people with 23 disabilities or 15,000 individuals in other populations 24 covered by the Medical Assistance Program that has been 25 receiving full-risk capitation for a year shall be accredited by a national accreditation organization authorized by the 26

Department within 2 years after the date it is eligible to become accredited. The requirements of this subsection shall apply to contracts with MCOs entered into or renewed or extended after June 1, 2013.

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5 <u>(h-1) With respect to Managed Care Organization (MCO)</u> 6 <u>contracts entered into between MCOs and providers of durable</u> 7 <u>medical equipment and supplies, MCO in-network contracted fees</u> 8 <u>paid to those providers shall at least be equal to the</u> 9 <u>fee-for-service durable medical equipment fee schedule</u> 10 <u>published on the Department's website.</u>

11 (h-5) The Department shall monitor and enforce compliance 12 by MCOs with agreements they have entered into with providers on issues that include, but are not limited to, timeliness of 13 14 payment, payment rates, and processes for obtaining prior 15 approval. The Department may impose sanctions on MCOs for 16 violating provisions of those agreements that include, but are 17 not limited to, financial penalties, suspension of enrollment of new enrollees, and termination of the MCO's contract with 18 the Department. As used in this subsection (h-5), "MCO" has the 19 20 meaning ascribed to that term in Section 5-30.1 of this Code.

(i) Unless otherwise required by federal law, Medicaid Managed Care Entities and their respective business associates shall not disclose, directly or indirectly, including by sending a bill or explanation of benefits, information concerning the sensitive health services received by enrollees of the Medicaid Managed Care Entity to any person other than

covered entities and business associates, which may receive, 1 2 use, and further disclose such information solely for the 3 purposes permitted under applicable federal and State laws and regulations if such use and further disclosure satisfies all 4 5 applicable requirements of such laws and regulations. The Medicaid Managed Care Entity or its respective business 6 7 associates may disclose information concerning the sensitive health services if the enrollee who received the sensitive 8 9 health services requests the information from the Medicaid 10 Managed Care Entity or its respective business associates and 11 authorized the sending of a bill or explanation of benefits. 12 Communications including, but not limited to, statements of 13 care received or appointment reminders either directly or 14 indirectly to the enrollee from the health care provider, health care professional, and care coordinators, 15 remain 16 permissible. Medicaid Managed Care Entities or their 17 respective business associates may communicate directly with their enrollees regarding care coordination activities for 18 19 those enrollees.

For the purposes of this subsection, the term "Medicaid Managed Care Entity" includes Care Coordination Entities, Accountable Care Entities, Managed Care Organizations, and Managed Care Community Networks.

For purposes of this subsection, the term "sensitive health services" means mental health services, substance abuse treatment services, reproductive health services, family

1 planning services, services for sexually transmitted 2 infections and sexually transmitted diseases, and services for 3 sexual assault or domestic abuse. Services include prevention, 4 screening, consultation, examination, treatment, or follow-up.

5 For purposes of this subsection, "business associate", 6 "covered entity", "disclosure", and "use" have the meanings 7 ascribed to those terms in 45 CFR 160.103.

8 Nothing in this subsection shall be construed to relieve a 9 Medicaid Managed Care Entity or the Department of any duty to 10 report incidents of sexually transmitted infections to the 11 Department of Public Health or to the local board of health in 12 accordance with regulations adopted under a statute or 13 ordinance or to report incidents of sexually transmitted infections as necessary to comply with the requirements under 14 15 Section 5 of the Abused and Neglected Child Reporting Act or as 16 otherwise required by State or federal law.

17 The Department shall create policy in order to implement 18 the requirements in this subsection.

(j) Managed Care Entities (MCEs), including MCOs and all 19 20 other care coordination organizations, shall develop and 21 maintain a written language access policy that sets forth the 22 standards, guidelines, and operational plan to ensure language 23 appropriate services and that is consistent with the standard of meaningful access for populations with limited English 24 25 proficiency. The language access policy shall describe how the MCEs will provide all of the following required services: 26

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(1) Translation (the written replacement of text from 1 2 one language into another) of all vital documents and forms 3 as identified by the Department.

(2)Oualified interpreter services (the oral 4 communication of a message from one language into another 5 6 by a qualified interpreter).

7 (3) Staff training on the language access policy, 8 including how to identify language needs, access and language 9 provide assistance services, work with 10 interpreters, request translations, and track the use of 11 language assistance services.

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(4) Data tracking that identifies the language need.

13 (5) Notification to participants on the availability 14 of language access services and on how to access such 15 services.

16 (Source: P.A. 98-104, eff. 7-22-13; 98-651, eff. 6-16-14; 17 99-106, eff. 1-1-16; 99-181, eff. 7-29-15; 99-566, eff. 1-1-17; 99-642, eff. 7-28-16.) 18

19 Section 99. Effective date. This Act takes effect upon 20 becoming law.