

HJ0137

## LRB100 22277 MST 40996 r

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## HOUSE JOINT RESOLUTION

2 WHEREAS, Attorney General Lisa Madigan initiated Senate 3 Bill 1531 to increase oversight of alternative retail electric 4 and alternative gas suppliers and to guard against aggressive 5 and misleading marketing and sales practices in the competitive 6 energy supply market; and

7 WHEREAS, Currently in Illinois, there are nearly 55 8 alternative retail electric suppliers that are authorized to 9 sell electricity to residential customers; and

10 WHEREAS, According to the Illinois Commerce Commission, 11 alternative retail electric supplier customers in Illinois as a 12 whole paid more than \$198 million more for electricity than traditional utility customers from June 1, 2016 through May 31, 13 14 2017 and, statewide, residential, and small commercial customers enrolled with alternative retail electric suppliers 15 16 have paid almost \$400 million more in electricity costs in the 17 last three years; and

18 WHEREAS, According to the Attorney General, nearly all 19 customers that switch to alternative retail electric or 20 alternative gas suppliers pay more for their energy bills than 21 traditional utility customers, and residential customers do 22 not have the ability to determine whether a company's HJ0137 -2- LRB100 22277 MST 40996 r

1 money-saving claims are true; and

2 WHEREAS, Allegations exist that certain alternative retail 3 electric and alternative gas suppliers frequently target older 4 citizens, low-income customers, and individuals for whom 5 English is a second language and use bait and switch marketing 6 tactics where they entice consumers with savings claims and low 7 teaser rates and then end up charging consumers up to three 8 times the traditional utility rate; and

9 WHEREAS, The goal of the legislation is to rein in bad 10 actors in the competitive energy supply industry who use 11 aggressive and misleading marketing practices to lure people 12 into paying more than they need to for their electricity and to 13 create transparency and equip consumers with meaningful 14 information so that they can make educated decisions about 15 energy supply service; and

16 WHEREAS, Senate Bill 1531 intends to improve enforcement 17 actions against alternative retail energy suppliers' unlawful 18 and deceptive marketing practices by giving the Attorney 19 General's Office additional legal tools under the Illinois 20 Consumer Fraud Act; and

21 WHEREAS, Senate Bill 1531 intends to increase transparency 22 around rate pricing by requiring alternative retail electric HJ0137 -3- LRB100 22277 MST 40996 r suppliers and alternative gas suppliers to include a "price-to-compare" utility supply rate on all marketing materials, during phone or door-to-door solicitations and on every customer's utility bill; and

5 WHEREAS, The legislation will require disclosure of price 6 changes and will prevent suppliers from automatically renewing 7 a customer's contract without the customer affirmatively 8 opting-in to new terms; and

9 WHEREAS, Alternative retail electric and alternative gas 10 suppliers will also be required to submit their rates to the 11 Illinois Commerce Commission and the Attorney General's Office 12 quarterly under this legislation; and

13 WHEREAS, The legislation intends to protect public energy 14 assistance funds by ensuring that Low-Income Home Energy 15 Assistance Program and the Percentage of Income Payment Plan 16 funds do not go toward paying the higher prices for electric 17 and gas supply that alternative retail electric or alternative 18 gas suppliers charge; and

19 WHEREAS, Senate Bill 1531 is supported by a coalition of 20 consumer advocates including AARP, Illinois PIRG, Center for 21 Changing Lives, Citizen Action, Citizens Utility Board, 22 Community Organizing and Family Issues (COFI), Heartland HJ0137 -4- LRB100 22277 MST 40996 r Alliance for Human Needs & Human Rights, Housing Action Illinois, Pilsen Alliance, and the Environmental Law and Policy Center; and

4 WHEREAS, The legislation has also received support from the 5 City of Chicago, the Spanish Community Center, the Inner-City 6 Muslim Action Network, LUCHA, and Preservation of Affordable 7 Housing (POAH); and

8 WHEREAS, The Illinois Competitive Energy Association, the 9 Retail Energy Supply Association, and other competitive energy 10 suppliers, who provide consumers with customized energy products and services in addition to electric supply service, 11 12 support stronger enforcement measures to root out unscrupulous 13 suppliers from the competitive energy market, additional rate 14 disclosure requirements, and further consumer education and 15 protection improvements; and

16 WHEREAS, The Illinois Commerce Commission is а 17 quasi-judicial body responsible for regulating several industries, as directed by the Illinois General Assembly, 18 19 including licensing alternative retail electric and 20 alternative gas suppliers, and regulating their marketing and 21 sales practices; and

WHEREAS, The Illinois Commerce Commission's mission is to

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HJ0137 -5-LRB100 22277 MST 40996 r development of an effectively competitive 1 promote the 2 electricity market that operates efficiently and is equitable to all consumers consistent with the Electric Service Customer 3 Choice and Rate Relief Law of 1997, the Retail Electric 4 5 Competition Act of 2006, the Alternative Gas Supplier Law; the Public Utilities Act, and Commission Rules; and 6

7 WHEREAS, The Illinois Commerce Commission provides 8 analysis, policy development, public safety, and enforcement 9 activities related to electric and natural gas companies; 10 therefore, be it

11 RESOLVED, BY THE HOUSE OF REPRESENTATIVES OF THE ONE 12 HUNDREDTH GENERAL ASSEMBLY OF THE STATE OF ILLINOIS, THE SENATE 13 CONCURRING HEREIN, that the Illinois Commerce Commission shall 14 study the provisions of and circumstances surrounding Senate 15 Bill 1531 and any other pertinent pending or proposed 16 legislation; and be it further

17 RESOLVED, That the Illinois Commerce Commission shall conduct at least three public meetings in which comments and 18 19 proposals can be presented that address the concerns and 20 allegations regarding the alternative retail electric and alternative gas suppliers and competitive energy markets from 21 22 the Attorney General's Office, the aforementioned coalition of 23 consumer advocates, the Illinois Competitive Energy

HJ0137 -6- LRB100 22277 MST 40996 r Association, the Retail Energy Supply Association, other competitive energy suppliers, and any other interested party; and be it further

4 RESOLVED, That the Illinois Commerce Commission shall 5 submit its findings, conclusions, and recommendations, either 6 through changes in future legislation, or Commission Rules, or 7 Commission Docketed Proceedings, in a report to the Illinois 8 General Assembly on or before January 9, 2019; and be it 9 further

10 RESOLVED, That the report filed with the General Assembly 11 shall be filed with the Clerk of the House of Representatives 12 and the Secretary of the Senate in electronic form only, in the 13 manner that the Clerk and Secretary shall direct.